**Sneha Jain**

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*Seeking challenging assignments that would facilitate the maximum utilization and application of my broad skills and expertise in making a positive difference to the organization*

**Synopsis**

A seasoned professional offering **8+** years of experience in Developing Software and solutions coupled with a degree in Bachelor of Technology.

* Expertise in Retail, Logistics and Health Insurance domain.
* Expertise across all phases of Software Development Life Cycle (**SDLC**) including requirement gathering, designing, developing, testing, deployment and maintenance.
* Experience in multiple projects for US companies like DHL, Medicaid, GAP, IRI and Walmart.
* Strong experience with **COBOL, DB2, JCL, VSAM, REXX, ENDEVOR, XPEDITOR, UNIX, FILEAID, Changeman, MVS, Open VMS, Wangcobol, Z/OS.**
* Good exposure to work in batch and online system.
* Knowledge and experience in **CICS** for online transaction processing.
* Extensive knowledge and experience with **JCL** for scheduling batch jobs.
* Experience in analyzing the entire system and its impact with the other backend and front-end systems.
* Contributed in Project Requirement Analysis meetings with the clients.
* Coordinated and supported with the client team during production moves.
* Coordinated with the testing team for QA testing.
* Skilled in testing and has carried of all phases of Software Testing Life Cycle (**STLC**) including requirement gathering, requirement analysis, testing, production checkouts and warranty support with experience in **Manual** testing with expertise.
* Adept in coordinating multiple large-scale projects from inception to completion ensuring optimal utilization of resources leading to overall profitability
* Skilled in understanding client requirements, preparing work specifications, estimating efforts, ensuring delivery of reviewed / executed work requests within timeframes
* Ability to manage and monitor overall operations for various projects ensuring execution within costs and time frames.
* First-rate analytical and problem solving skills dedicated to maintaining high quality standards, planning and managing projects from inception to completion
* Highly articulate, demonstrating excellent relationship building, communication and interpersonal skills across all levels including management, employees and external agencies.
* Scheduling/allocating/monitoring work among the team and being responsible for the successful delivery of the entire project/sub-project(s).
* Quick learner who is flexible and enjoys mastering new job assignments and new concepts in emerging technology.

**Technical Skills**

Operating system: MVS, OS/390, Windows, UNIX, Open VMS, Z/OS.

Databases: DB2, VSAM, IMS

Languages: COBOL, JCL, CICS, Easytrieve, Wangcobol, C, UNIX, SQL

OLTP: CICS

Utilities: SYNCSORT, ICETOOL, COMPAREX, PROJCL, FILEAID, IBM Utilities, ABEND Aid.

Tools: CHANGEMAN, FILEAID, CA7, SPUFI, XPEDITOR, ENDEVOR, REXX, TSO/ISPF, FTP, Crystalreport, IBM Scheduler, Control M.

Middleware: MQ

Business Process tools: MS Excel, MS Word, MS Power Point, MS Outlook, MS access, MS SQL, Visio.

**Certifications**

* Certified in Retail and CPG
* PR 101 Mainframe Certification with ‘A’ Grade.
* PR 201 Mainframe Certification with ‘A’ Grade
* Infosys Quality Systems Certifications with ‘A’ Grade.
* Certified in Logistics.
* Certified in HIP (Health Insurance Product Part I).

**Projects**

**#1.Dhl, Arizona (Oct’12 – till date)**

**Sr. Mainframe Analyst**

FMS is the nucleus of DHL Danzas US Domestic Business. It is involved throughout the life cycle of

domestic US and trans-border shipments. The application is used primarily by the Operations and Customer

Support staff at the various DHL Danzas stations. The DHL Danzas Rating Department also uses the

application to set up Contract rates.

The FMS accounting system is used for accounting of the US and trans-border shipments. This system

facilitates Invoicing and Accounts payable for the Freight Forwarding Business. The Accounting system is

used for raising the invoices to the customer and making the payments to the third party carriers and cartage

companies.

**Responsibilities**

* Understanding client requirements.
* Preparation of Technical Design documents from Business design documents.
* Doing Impact analysis and requirement capturing using Business design document.
* Providing L3 support to FMS and FMSA applications.
* Analyzing the issues and suggesting changes in the system.
* Single handedly coming up with the solutions, making changes in the system by coding new programs and making enhancements to existing programs.
* Coding and executing the programs in z/os and Unix environment.
* Preparing the unit test plans and thoroughly testing the impact of new changes to the entire applications.
* Using debug tools like Xpeditor and other debug facilities to resolve bugs in the code.
* Implementing the code.
* Working in TSO Online and batch programs.
* Involved in SIT, UAT and production runs.
* Generating ad hoc Reports as per Business Requirements.
* Mentoring other team members.
* Working in core method.
* Maintaining Quality review process - Estimation, Metrics, Reviews and defects on deliverables.
* Worked on changed requests.
* Coordinated with the business users in closing the tickets.
* Documented the flow of Application programs.
* Working on Agile Methodology.

**Environment:** Mainframe (COBOL, JCL, Wang COBOL, UNIX, Open VMS, MVS, Z/OS, DB2, Xpeditor, SQL, File-Aid, Abend-Aid, Endevor, TSO/ISPF, CA7, Visio, Control M).

**#2.State Division of Medicaid, Alabama (July’11 – Sep’12)**

**Sr. Mainframe Analyst**

Alabama Division of Medicaid's Medicaid Management Information System (MMIS) has to comply with health Insurance Portability and Accountability Act (HIPAA) and ICD 10 requirements. Purpose of the project is to analyze GAP between current HIPAA 4010 / ICD 9 and compliance HIPAA 5010 / ICD 10 for state Medicaid Management Information System.

**Responsibilities**

* Involved in requirements gathering sessions with Business Analysts and Architects to understand requirements in terms of business change.
* Actively worked on Business requirement analysis and Data analysis.
* Analyzed System Impact including MMIS Tables, Windows, Reports and Interfaces to external entities.
* Worked on IBM mainframe environment for Medicaid Management Information System impact assessment. Dealt with the EDI transaction-835 claims payments and remittance advice, which deals the payment from payer to provider.
* Gathered all the needed data (table names, column names, field names, notes) from the Windows and Interfaces documents
* Documented analysis, observations and recommendations.
* Attended daily meetings and dealt with day-to-day deadlines.

**Environment:** Mainframe (COBOL, JCL, UNIX, MVS, Visio, SQL, Mobius, ICD-10 conversion tool, Z/OS).

**#3.Gap, San Francisco (Jan’08 – June’11)**

**Sr. Mainframe Analyst**

Gap Inc. Founded in 1969, operates the GAP stores, Banana republic, Old Navy clothing and Piperlime offering casual clothing to upper, moderate and value-oriented market segments.

The purpose of this project is to provide support and maintenance activities to the Pricing system of GAP. The various subsystems include promotions, sales, prices, profit logic. The project also provides enhancements and fixes to the system.

**Responsibilities**

* Production support L3 lead for the application.
* Requirement analysis which include: Preparing referral documents, incident handling, Analysis of system and business requirements, Understanding customers domain, understanding of methodology and guidelines used by the clients.
* Analyzing the issue reported.
* Fixing bug in the system.
* Coding and enhancements which include: code changes, test case preparations, data setup, executions, bug reporting and fixes.
* Working in shifts.
* Working in the issues reported and bringing them to closure as per agreed SLA.
* Provide 24\*7 hours round the clock support to the system.
* Looping the clients in all the communications and interacting with SMEs for understanding the requirements.
* Coded COBOL and COBOL DB2 programs and tested them thoroughly.
* Used Xpeditor for debugging.
* Scheduling the batch jobs.
* Programming in z/os Environment.
* Creating automation tools for generating reports and directly mailing them to the Business.
* Working in TSO online and batch programs.
* Responsible for Version control, movement of code and components from deployment area to integration system and production system.
* Creating Change Request (CRs) as and when required.
* Tracking the work in progress and attending status meetings.
* Performing detailed turnover of all activities performed.
* Giving KT (Knowledge Transition) to newer team members.

**Environment:** Mainframe (OS/390, COBOL, DB2, CICS, JCL, MVS, VSAM, Changeman, File-Aid, CA7, MQ series, Z/OS, Xpeditor, Endevor, Panvalet, TSO/ISPF, FTP, Stored procedures, SQL, Embedded SQL)

**#4.IRI symphony, Chicago (Oct’06 – Dec’07)**

**Mainframe Analyst**

IRI is the retailing company which collects the data from the consumer of the retailing stores through various sources like coupons, punch card, and store card. Collected information will be stored in the warehouse to generate different analytical reports for their clients like COKE, Pepsi, etc. to improve their business.

**Responsibilities**

* The data feed to the database would have different format. So had to make frequent changes into new format and process.
* Responsible for getting the new requirement from the client and defining the process.
* Sole owner from the mainframe unit from the data collection to loading the database.
* Analysis, Coding, Unit Testing, Regression Testing, Implementation of the new requirements.
* Analyzed the entire data collection process and the impact with the other backend and front-end systems
* Prepared the HLD and LLDs for all the functional requirements.
* Worked on Production Fixes.
* Coding jobs to pick up flat files from the server and insert into database.
* Analyzing the data and sales trend and generating ad hoc reports for end clients.
* Monitoring and following with vendors for the data for batch cycle.
* Coordinated with the Client teams during the production moves.
* Created test cases, test data and recorded test results for new/enhanced requests.
* Setups the Environments for QA and coordinate in testing.
* Coordinated with the front end teams in regression testing the Applications.

**Environment:** Mainframe (PL/1, COBOL, DB2, JCL, Changeman, GUTS, Z/OS,File-Aid, SQL, Embedded SQL, SPUFI, Crystal report, Visio, Data mapping).

**#5.Infosys/Walmart, India (June’05 – Sep’06)**

**Mainframe Analyst**

Wal-Mart, Inc., headquartered in Bentonville, is the largest retailer in the world with annual revenue of approximately $360 billion. They operate more than 6,500 stores in15 countries and serve more than 176 million customers around the globe each week. They have a one day sales record of $1.42 billion and are larger than the GNP of 36 countries

**Responsibilities**

* Responsible for Impact Analysis, Estimation, Preparing the design document.
* Created stored procedures.
* Involved in coding and testing of the modules using COBOL/CICS/DB2/VSAM.
* Coded and tested JCL for batch processing.
* Used change man for version control too.
* Used Syncsort, DFSORT for filtering the data into various formats as per the requirements.
* Used Easytrieve to generate and viewing the reports.
* Used Visio for documentation purpose.
* Generate reports as per requirements.
* Used SPUFI to retrieve, modify and insert data into test database.
* Writing complex queries using SPUFI to perform various operations on database.
* Actively involved in the full project life cycle from user requirement to implementation.
* Solved defects during different phases of testing.

**Environment:** Mainframe (COBOL, DB2, MVS, Stored procedures, JCL, CICS, VSAM, Change Man, File-Aid, Syncsort, DFSORT, SQL, SPUFI, Visio).